

DISCLAIMER

The resources in this guide are not all encompassing & can change on an on-going basis. Other resources are often available which have not been included. Organization & program information in the guide can change at any time. Confirm each organization or program's contact information, operating procedures & available services.

SOCIAL SERVICES & SUPPORT

GENERAL SOCIAL SERVICES

NAME	CONTACT INFO	DESCRIPTION
DSUMC Benevolence Program	Contact: DSUMC Church Office Phone: 512-894-7123 Address: 28900 Ranch Road 12, Dripping Springs, TX 78620	<ul style="list-style-type: none">• Provide support & find resources for those in the local area facing extreme financial duress & income instability.• DSUMC's program requires an in person meeting & completion of an application for assistance.• Other local churches with Benevolence programs include First Baptist Church, Church of the Springs, Saint Martin de Porres Catholic Church & Sunset Canyon Baptist Church. Contact those churches for information about their programs & requirements.• Refer to other local resources for rent, utility & food support programs in this guide.
DSUMC Heading Home	Contact: Wes Tullai, Coordinator Phone: 512-800-0385, leave a message Email: headinghometx@gmail.com Web: headinghometx.org	<ul style="list-style-type: none">• The non-profit Heading Home program distributes care bags with basic grooming & essential items as well as a tote with bedding/shelter items to restore dignity to the homeless.• Offers a Celebrate Recovery program. Celebrate Recovery is a Christ-centered, 12-step recovery program for anyone struggling with hurt, pain or addiction of any kind. It's a safe place to find community & freedom from the issues that are controlling our life. Call for more details.• Please leave a voice message when you call & someone will get back with you.• Christian/faith based.
DSUMC BeforeSchool – Haircuts for Kids	Contact: DSUMC Church Office Phone: 512-894-7123	<ul style="list-style-type: none">• Scheduled every year in August. Get ready for school with a haircut!• For financially disadvantaged children, K through 12.• By appointment only. Walk-ins welcome as available.• Go to www.dsumc.org/cuts4kids/ & complete the appointment form.
DSUMC School's Out Food's In	Contact: DSUMC Pastor Jesus Samano Phone: 512-894-7123 Email: jsamano@dsumc.org Address: 28900 Ranch Rd 12, Dripping Springs, TX 78620	<ul style="list-style-type: none">• DSUMC partners with Hill Country Bible Church for this program.• School's Out Food's In (SOFI) is a community effort to assure no child who relies on meal assistance in Dripping Springs goes hungry during the summer. Food is distributed during summer months to families who register.• For more information, go to dsisdtx.us & search for School's Out Food's In.
DSUMC ESL English as a Second Language	Contact Maria Sharp, DSUMC Hispanic Ministries ESL Facilitator Phone: 512-853-0227 Email: msharp@austin.rr.com	<ul style="list-style-type: none">• Spanish speaking persons learn English as a second language.• Three levels: Basic Introduction focuses on vocabulary & simple sentence structure. Intermediate focuses on beginning conversational format. Advanced focuses on reading, comprehension & conversational format.• Program runs in 6-week segments with 1 week off between segments.• No set format. Focus is on participants' needs & vocations.
DSUMC Thanksgiving Dinner	Contact: DSUMC Church Office Phone: 512-894-7123	<ul style="list-style-type: none">• Come join DSUMC church family members & others in our community for Thanksgiving Day fellowship.

		<ul style="list-style-type: none"> • Call the church office to make a reservation.
UMC Southside Community Center	<p>Phone: 512-392-6694 Shelter Phone: 512-392-6697 Thrift Store Phone: 512-396-7003 Email: southside_comm@yahoo.com Web: www.southsidecommunitycenter.org/ Address: 518 S. Guadalupe St., San Marcos, TX 78666</p>	<ul style="list-style-type: none"> • Affiliated with the United Methodist Church (UMC). • Committed to improving the living conditions & personal dignity of those in need in San Marcos & Hays County. • Programs & services include: a transitional shelter (for families with children) & food, emergency assistance, housing for low-income & elderly, neighborhood housing improvement & cooperation with other community organizations. • Also provides rent & utility support as well as clothing.
211 Texas Local Community Social Services – from Texas Health & Human Services	<p>24/7/365 Phone: 211 24/7/365 Toll Free: 877.541.7905 Web: www.211texas.org/</p>	<ul style="list-style-type: none"> • This is a Texas Health & Human Services agency committed to helping Texas citizens connect with the services they need. • Provides help finding food, housing & child care resources.. • Also provides addiction & recovery, detox, counseling, mental health care & evaluation, individual counseling, group therapy, outpatient treatment, peer support. • Has an online chat at the website. • Free & anonymous.
211 National Information & Referral Network	<p>24/7/365 Phone: 211 Web: www.211.org</p>	<ul style="list-style-type: none"> • Use this national website to find your local 211 organization. • This social service hotline helps individuals & families find elderly, disabled, non-English-Speaking, crisis & other resources in your local community. • For more information on the wide range of available community services, go to www.fcc.gov/consumers/guides/dial-211-essential-community-services. • To view or print a Consumer Guide for Essential Community Services, go to: www.fcc.gov/sites/default/files/dial_211_for_essential_community_services.pdf. • Also provides services for those who are new to their communities. • Free & confidential. • Available in English & Spanish.
Dripping Springs Helping Hands	<p>Dripping Springs Helping Hands Inc. Phone: 512-820-0476, leave a voice mail message Email: info@helpinghands-drippingsprings.org Web: www.helpinghands-drippingsprings.org Address: 28708 Ranch Road 12, Dripping Springs, TX 78620 PO Box 804, Dripping Springs, TX 78620</p>	<ul style="list-style-type: none"> • Neighbors helping neighbors. • Food pantry distribution clients can come once a week on either Wed. (1:30-3 PM) or Thurs. (4:30-6PM). Initial sign up is in person during those times: Food items include canned goods, fresh produce & meat, bread, dairy products (milk, egg, cheese, butter), desserts & other items that are available from time to time. • Financial assistance. Call our Social Services volunteer team at 512-820-0476 & leave a voice message. A team member will call within 24 hours to assess needs. • Special Projects: Summer food supplement bags for clients with school-aged kids who qualify in our service area; a school supplies drive (every August) for clients with DSISD K - 12 students; Thanksgiving full turkey dinners, Christmas Project Elf gift program & a winter glove & sock distribution. • Go to the south side of The Foundry. The Foundry is on the west side of the Dripping Springs United Methodist Church campus. • Pick up is curbside only. Arrive in your vehicle. Have a space already cleared in your trunk or very back of the vehicle so your groceries can be loaded for you. Otherwise, volunteers will direct you to a spot where you can self-load your groceries.

Community Action, Inc. of Central Texas	Phone: 512-392-1161 Email: cai@communityaction.com Web: www.communityaction.com/ Address: : 215 S. Reimer Ave., Suite 130, San Marcos, TX 78667	<ul style="list-style-type: none"> • Purpose is to develop opportunities for people & communities to realize their potential by providing resources & comprehensive services to empower Central Texans of all ages to become self-sufficient. Services are available for counties surrounding Travis County, including Hays County. • Services vary by location/county. • For a Community Action Service Area map & listing of which services are available in each county, go to: www.communityaction.com. Click on About Us, then click on Service Area. • Hays County services include adult education, Head Start/Early Head Start, utility & limited rental assistance, a senior citizen center, limited prescription assistance, men & women reproductive services, breast cancer diagnostic services & case management, & HIV/AIDS assistance. • Also offers Community Outreach & Assistance Program to assist with applying for qualifying services like Texas Healthy Women, Your Texas Benefits (SNAP food stamps, Temporary Assistance for Needy Families, health care & mental health/drug/alcohol support services). • Also offers Early Childhood Home Visiting Program for families with children (birth to age 5) as well as pregnant women. Provides parenting education, support & encouragement as well as home visits with a support person. • Community Action provides a wide range of services. For more detailed information, refer to services listed individually in this guide.
Aunt Bertha Local Community Social Services	Web: www.auntbertha.com or www.findhelp.org/	<ul style="list-style-type: none"> • Aunt Bertha is a search & referral network for free/reduced cost social services & programs. • Search by zip code in San Marcos & Austin areas.
The Barnabas Connection	Helpline & Appointment Phone: 512-842-9674 En Confianza Spanish Speaking Phone: 512-842-7768 Web: www.barnabasconnects.org/ Address: 501 Old Kyle Rd., Bldg. 2, Suite D, Wimberley, TX 78676	<ul style="list-style-type: none"> • Began as a Wimberley United Methodist Church Sunday School class program & has developed into a volunteer-based outreach program. • This non-profit provides health & human services, client advocacy, community education & other services to individuals & families in need of basic services living in Wimberley or Hays County. • Provides direct financial assistance for Wimberley ISD residents & referrals to other area services for non-Wimberley ISD residents. • Provides helpline assistance with forms & applications for community services. • Barnabas Connection sponsors events for specific community needs including a Back To School Fiesta for school supplies & the Christmas Store as well as other events based on community needs. • The Operation Good Shepherd program provides advocacy with local utility providers as well as county & government services. Also offers rental assistance & medical assistance. For Wimberley residents only. • Publishes a free local resource guide. • Call or leave a voice message for an appointment. Appointments are required. • Free & confidential.
Manos de Cristo	Phone: 512-477-7454 Email: mdc@manosdecristo.org Web: www.manosdecristo.org/ Address: 4911 Harmon Ave., Austin, TX 78751	<ul style="list-style-type: none"> • Promotes self-reliance by meeting basic needs with a food pantry, dental clinic, clothes closet, summer back to school & education programs for recent immigrants, refugees & the working poor. • Goal is to empower low-income individuals with a loving hand of assistance.
Caritas of Austin	Phone: 512-472-4610 Web: www.caritasofaustin.org/ Address: 611 Neches St., Austin, TX 78701	<ul style="list-style-type: none"> • Basic needs assistance & self-sufficiency programs for the homeless & impoverished.

Austin Resource Center for the Homeless (ARCH)	Men's Shelter Phone: 512-305-4100 CommUnity Clinic Phone: 512-978-9920 Address: 500 E. 7 th St. @ Neches, Austin, TX 78701	<ul style="list-style-type: none"> • Provides services for the homeless including shelter & healthcare clinic services. • ARCH is a City of Austin housing-focused men's shelter (operated by Front Steps) offering emergency shelter, basic services & connections to housing for men. Services include: case management, job placement, legal assistance, veteran services, mental health services, & healthcare through the CommUnity Care clinic. • The CommUnity Care health clinic is located inside the ARCH Center & accepts walk-ins or by appointment. • Clinic health care services include: primary care, chronic disease management, PrEP/PEP (HIV prevention), behavioral health care, psychiatry, clinical pharmacist (medication management), case management, lab services, family medicine dental care (at an off-site location), vision care (at an offsite location) & communicable disease screenings.
Hometown Missions	Hometown Missions Phone: 512-481-2562 Email: info@HometownMissions.org Web: www.hometownmissions.org Address: 11601 W Hwy 290, Suite A-101; PMB 321, Austin, TX 78737	<ul style="list-style-type: none"> • Focus is on being in relationship with & helping under-served local community neighbors acquire safe, healthy, livable housing & improve life skills. • Stable, healthy housing allows us to excel in school, launch into careers & be a functioning member of society. Without housing, hope fades & life becomes a mountain we're ill-equipped to climb. • Home repairs & restoration are done in partnership with the homeowner & a community of volunteers from business, church & individuals who seek to meet the needs of families in crisis in the Dripping Springs area. • For those living in the Dripping Springs area with limited resources or senior citizens who need a hand. • Contact by phone or email to determine eligibility. Can submit email at the website.
Hays County Food Bank	Phone: 512-392-8300 Email: info@haysfoodbank.org Web: www.haysfoodbank.org/ Address: 220 Herndon St., San Marcos, TX 78666	<ul style="list-style-type: none"> • Committed to improving lives through food assistance programs, nutrition education & advocacy. • Programs include: <ul style="list-style-type: none"> - Food rescue from restaurants, grocery stores & food left in fields. - Weekly food distribution for eligible & registered low-income households & those suffering from a food emergency as well as other food distribution programs. - Nutrition education. - Resource assistance for federal & non-profit assistance programs as well as a Resource Guide. • To access the Hays Food Bank Resource Guide, go to: www.haysfoodbank.org/community-resource-guide.aspx
Salvation Army in Austin	Phone: 512-476-1111 General Web: www.salvationarmyaustin.org/ Downtown Shelter & Social Service Center Phone: 512-476-1111 Web: www.salvationarmyaustin.org/downtown-shelter-and-social-services-center/ Address: 501 E. 8 th St., Austin TX 78701 ASWC Shelter Phone: 512-933-0600	<ul style="list-style-type: none"> • The Salvation Army in Austin provides a range of shelter, support & social services including: low barrier, housing-focused emergency shelter, case management, employment assistance, a computer learning lab, rapid housing & cold weather shelter. Services vary depending on location. The goal is to provide "wrap-around" services designed to assist the homeless in ensuring homelessness is brief, rare & non-recurring. • Shelter locations include: <ul style="list-style-type: none"> - Downtown Shelter & Social Service Center : supports single adult individuals. - Austin Shelter for Women & Children (ASWC): supports women & dependent children. The Salvation Army & City of Austin partner to run this shelter. - Rathgeber Center for Families Family Shelter: supports families with children experiencing homelessness • Call for more information & to determine eligibility. • Upon obtaining shelter, there is a housing program which may provide resources for permanent housing.

	<p>Web: www.salvationarmyaustin.org/austin-shelter-for-women-and-children/ Address: : 4613 Tannehill Lane, Bldg. 3, Austin, TX 78721 Rathgeber Center Phone: 737-256-6926 Web: www.salvationarmyaustin.org/rathgeber-center-for-families/ Address: 4613 Tannehill Lane, Bldg. 1, Austin, TX 78721</p>	
Project Connect	<p>Phone: 832-953-5328 Email: projectconnectds@gmail.com Web: www.projectconnectds.org Address: PO Box 1772, Dripping Springs, TX 78620</p>	<ul style="list-style-type: none"> • Coordinates, compliments & funds charitable activities within DSISD & surrounding areas by connecting those that need help with those that can help. • Provides short term monetary assistance (benevolence) as well as other services. • Partners with Dripping Springs United Methodist Church. • Contact by phone or email. Leave a detailed message if you reach voicemail. • Help may be provided by Project Connect or another service, agency or organization.
St. Martin de Porres Catholic Church	<p>Phone: 512-858-5667 Address: 26160 Ranch Road 12, Dripping Springs, TX 78620</p>	<ul style="list-style-type: none"> • Food Pantry. • Rent & utility support.

TRANSPORTATION SERVICES

NAME	CONTACT INFO	DESCRIPTION
Capital Area Rural Transportation System (CARTS)	<p>Phone: 512-478-7433 Toll Free Phone: 800-456-7433 Email: info@ridecarts.com Web: www.ridecarts.com</p>	<ul style="list-style-type: none"> • Offers a range of transportation services for 7 counties around Austin including Hays County. • Reduced-cost rides for 65+, disabled & those aged 12 & under.
Texas Medical Transportation Program	<p>Toll Free: 800-MED-TRIP (633-8747) Web: www.hhs.texas.gov/services/health/medical-aid-chip/programs-services/medical-transportation-program</p>	<ul style="list-style-type: none"> • This is a Texas Health & Human Services agency. • Provides transportation to health care services for persons currently enrolled in Medicaid, children with special health care needs & indigent cancer patients. • To understand program eligibility & enrollment requirements, go to the website.

EMPLOYMENT SERVICES

NAME	CONTACT INFO	DESCRIPTION
Texas Workforce Commission	<p>Phone 512-463-2222 Toll Free Customer Service Phone: 800-558-8321 Web: www.twc.texas.gov</p>	<ul style="list-style-type: none"> • Job search & placement for ages 18 & up.

Workforce Solutions - Rural Capital Area/Hays County	Phone: 512-392-1291 Toll Free: 866-518-0577 Hays Center Web: www.workforcesolutionsrca.com/locations/hays General Web: www.workforcesolutionsrca.com/ Address: 4794 Transportation Way, Bldg. 5, Suite 500, San Marcos, TX 78666	<ul style="list-style-type: none"> • This community partnership provides no cost recruitment, employment & information services to businesses & job seekers in the 9 county Rural Capital Area which includes Hays County. • Services& resources for Hays County include veterans services, unemployment benefits information, self assessment tools, resume support, labor market information, job search support, job fairs, interview counseling, how-to workshops, education & training information, computer & internet access, child care information, career & benefits information as well as wage claim & child labor information. • For general Workforce Solutions information for job seekers, go to: https://workforcesolutionsrca.com/seekers .
Gary Job Corps Center - San Marcos TX	Toll Free National Phone: 800-733-JOBS (5627) San Marcos Phone: 512-396-6966 TTY Phone: 877-889-5627 Web: www.gary.jobcorps.gov/ Address: 2800 Airport Hwy 21 East, San Marcos, TX 78667	<ul style="list-style-type: none"> • Vocational training, GED & ESL for male & female adolescents & young adults ages 16-24 (or older if disabled). • Job Corps is a no-cost academic & career technical training program administered by the U.S. Dept. of Labor. • Goal is to teach eligible people the skills they need to become employable & independent & place them in meaningful jobs or further education. • Applicants must be in need of job skills & able to work in the U.S. Must also be income eligible (receive public assistance, earn poverty-level income, be homeless, be a foster child, or qualify for free/reduced-prices lunches). • Call & speak to an admissions representative to determine all requirements & eligibility. • English & Spanish available.
Community Action Kyle Learning Center	Phone: 512-268-2719 Web: www.communityaction.com Address: 21393 North IH 35, Kyle, TX 78640	<ul style="list-style-type: none"> • Community Action Adult Education services & programs provide low-income individuals access to the education & job training necessary for transitioning into employment, career advancement & lifelong learning. • Provides core services including High School Equivalency (HSE) preparation (formerly called GED) & English as a Second Language (ESL) classes. Also has other classes & training available.. • For more information on adult education programs & eligibility, go to: www.communityaction.com. • For a list of available Hays County classes & training, go to: www.communityaction.com. Scroll to the Services tab, click on Adult Education then click on the words Click Here in the phrase "For Adult Education Classes and Trainings Click Here." Finally, click on Hays County. • Also provides career counseling & offers a college prep academy. Refer to the website for more information. • Community Action also provides a range of other services. Refer to services listed elsewhere in this guide.

LEGAL AID SERVICES

NAME	CONTACT INFO	DESCRIPTION
UMC Justice For Our Neighbors (JFON) Austin Immigration Legal Services	Austin Consultation & Appointment Phone: 512-326-1988 Austin Legal Services Email: attorney@jfonaustin.org Austin Advocacy& Education Email: director@jfonaustin.org National Web: www.njfon.org/	<ul style="list-style-type: none"> • This is a United Methodist Church (UMC) Immigration Ministry that provides humanitarian immigration legal services to qualifying low-income immigrants, refugees & asylum seekers. Also provides advocacy for immigrant justice. • Offers education to communities of faith & the public. • Austin JFON serves Travis County & counties surrounding it including Hays County. • Confidential. • Must qualify to receive services. Call to schedule an appointment & determine eligibility.

	Austin Web: https://www.ifonaustin.org/	<ul style="list-style-type: none"> Income based program (up to 200% of current federal poverty line). Does NOT handle employment or investment-based visas.
Hays County District Attorney	Phone: 512-393-7600 Web: www.hayscountytexas.com/courts/district-attorney/ Address: Hays Government Center, 712 S. Stagecoach Trail, Suite 2057, San Marcos, TX 78666	<ul style="list-style-type: none"> Provides legal representation including: <ul style="list-style-type: none"> - Criminal DA who represents the State of Texas in all felony, misdemeanor & juvenile offenses committed in Hays County. - Civil Division represents the Dept. of Family & Protective Services in parental rights civil suits & provides legal representation to victims of domestic violence seeking protective orders. Also provides legal assistance to County Depts., elected officials & the County Commissioners Court - Victim Services provides direct & personal service to victims of crime & their families.
Dispute Resolution Center	Phone: 512-371-0033 Web: www.austindrc.org/ Address: 5407 N. IH35, Suite 410, Austin, TX 78723	<ul style="list-style-type: none"> Provides dispute resolution services for conflict management/resolution & mediation in Travis County & the surrounding Austin TX area. Offers mediation services, mediation training, customized mediation training, facilitation services & community education programs. An independent, nonprofit organization. Fee based but may be reduced or waived when appropriate. Can submit email at website.
Volunteer Legal Services (VLS) of Central Texas	Phone: 512-476-5550 Web: www.vlsoct.org/ Address: 8001 Center Park Dr., Suite 120, Austin, TX 78754	<ul style="list-style-type: none"> Provides free (pro bono) legal assistance for low-income families in civil cases using volunteer attorneys in Travis County. Holds Legal Advice Clinics for Hays County. Must complete an intake process, apply for legal assistance & meet eligibility requirements.
Texas Advocacy Project	Phone: 512-476-5377 Family Violence Hotline:: 800-374-HOPE (4673) Web: www.texasadvocacyproject.org	<ul style="list-style-type: none"> Texas Advocacy Project's mission is to empower the public & survivors of domestic & dating violence, sexual assault & stalking in Texas through free legal services, access to the justice system as well as education & prevention. They are committed to advancing their vision that all Texans live safely in hope, not fear or abuse. Provides a wide range of legal & advocacy services & resources proven to break the cycle of violence & get victims to safety. Educational resources & services including personal safety plans, protective orders, survivor services, teen dating violence & self representation as well as information about Steps To Freedom – a process to learn how to escape power-based abuse. The process includes how to recognize abuse, find an advocate, get safe, stay safe, defend your rights & live free from fear. Can apply for services online. Website is available in English & Spanish.
Legal Hotlines Information:	Web: https://guides.sll.texas.gov/legal-hotlines/general-information	<ul style="list-style-type: none"> This website from the Texas State Law Library provides information on general, disaster relief, domestic violence/sexual assault, family law, landlord/tenant law & worker's rights legal hotlines.
National Immigration Legal Services Directory	Web: www.immigrationadvocates.org/legaldirectory/	<ul style="list-style-type: none"> Provided by Immigration Advocates Network. Information offered in English & Spanish. Web search lists immigration legal assistant resources in the greater Austin area. Includes: other areas of legal assistance as well as other non-legal based services To search for Hays County services, go to: www.immigrationadvocates.org/legaldirectory/ then enter zip code 78620 (or another zip code) in the Search by Zip Code field.

EMERGENCY SERVICES

NAME	CONTACT INFO	DESCRIPTION
<p>Hays County Sheriff</p>	<p>Main Phone: 512-393-7800 Dispatch (Non-Emergency) Phone: 512-393-7896 Outreach Events Phone: 512-393-7373 Web: www.hayscountytexas.com/law-enforcement/sheriff/ Address: 810 S. Stagecoach Trail, San Marcos, TX 78666</p>	<ul style="list-style-type: none"> • A Texas County Sheriff is a licensed peace officer & enforces Texas criminal laws. The Sheriff also manages & operates the county jail, provides court security, serves warrants & civil papers, seizes property after judgment & enforces traffic laws on county roads. • The website provides a range of information & contact information about Hays County Sheriff's Office services & programs including: <ul style="list-style-type: none"> - how to access public records. - how to submit personnel complaints. - how to find authorized bail bond companies. - how to register for the Emergency Notification System. - how to inquire about community outreach programs & events like National Night Out, Neighborhood Watch, Business Watch, Brown Santa, the Sheriff's Citizens Academy & Volunteer in Police Services programs.
<p>North Hays County Fire & Rescue</p>	<p>Phone: 512-894-0704 Web: www.northhaysfire.com/ Address: 400 Sportsplex Dr., Dripping Springs, TX 78620</p>	<ul style="list-style-type: none"> • North Hays County Fire & Rescue provides fire prevention & suppression, rescue & basic emergency medical services to residents & visitors of Northern Hays County. • This is a combination department with 6 stations in & around the surrounding areas of Dripping Springs (Station 71 with 24/7 crew on duty), Driftwood (Station 62 with 24/7 crew on duty) & Henly, Texas. For a map of all 6 station locations, go to: www.northhaysfire.com/prevention. • The website has a calendar which posts events, meetings & training sessions
<p>South Texas Poison Center</p>	<p>24/7 Hotline: 800-222-1222 Web: www.poissoncontrol.org/home</p>	<ul style="list-style-type: none"> • Provides a 24/7 hotline phone for poisoning emergencies. • Also provides educational programs including poisoning prevention & patient treatment for the public & healthcare providers. • Staffed with licensed medical professionals. • Free & confidential. • English, Spanish & other languages available at website.